

Your Trusted Partner

CORPORATE INTERNET BANKING USER GUIDE

"ALWAYS WITH YOU"

Version 1.1, Last updated: 21 Jun 2025

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1. Log in

Step 1: Open the browser (Internet Explorer/ Mozilla Firefox/ Google Chrome)

Step 2: Enter URL: AYA Corporate Internet Banking

Step 3: Enter Company ID, User ID and Password obtained via email.

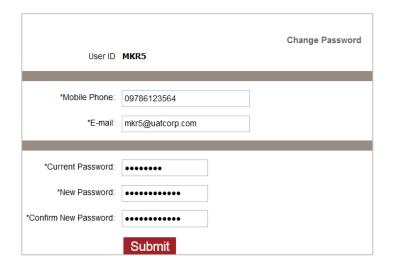


Note: First-time log-in users will require to enter OTP and change the password.

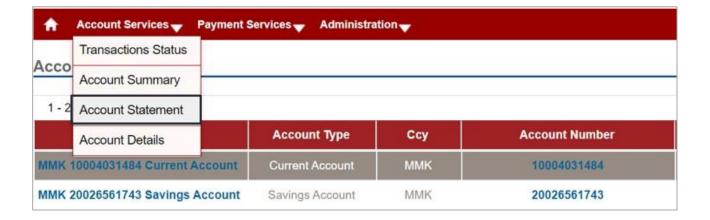


Step 4: Input Current Password copy from email and change the new password (format e.g Abc*123)

Step 5: Enter OTP for your first login.





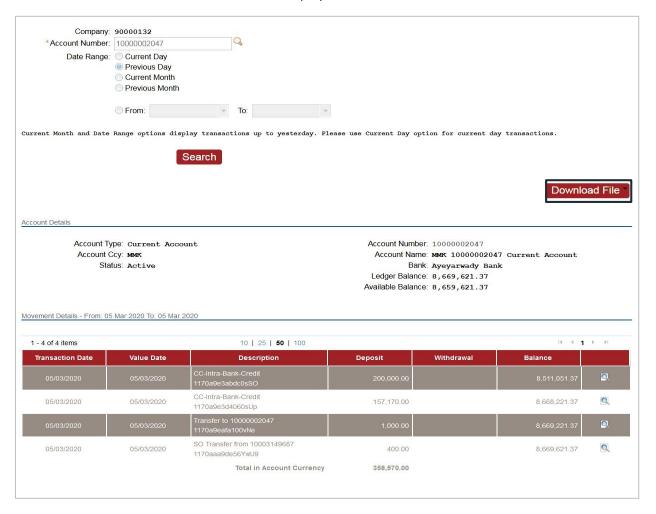


2. Account Statement

This function will provide the user with a statement of the accounts they are authorized to use and display a list of criteria that must be selected to identify the account and period of the statement.

- Step 1: Go to Account Service.
- Step 2: Select Account Statement.
- Step 3: Search option is displayed.
 - 1. Click on \(\text{\tin}\text{\texi}\text{\text{\text{\text{\text{\texi}\text{\text{\text{\text{\texi}\text{\texi}\text{\text{\text{\texi}\text{\text{\text{\text{\text{\text{\text{\text{\text{\tet
 - 2. Choose the Date Range to view and click Search

Account detail of the selected account is displayed.



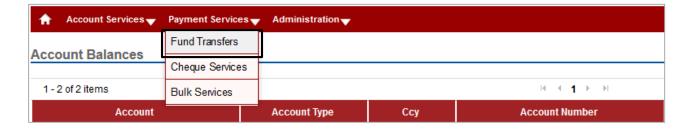
Click on \bigcirc to view the detail of the transaction.

Click on Download File to save the account statement as pd, csv, MT 940 format.

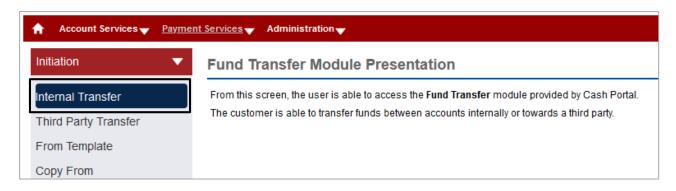
3. Transfer to own account

This function allows the user to transfer fund between its own accounts.

- **Step 1**: Go to Payment Services.
- Step 2: Select Fund Transfers.

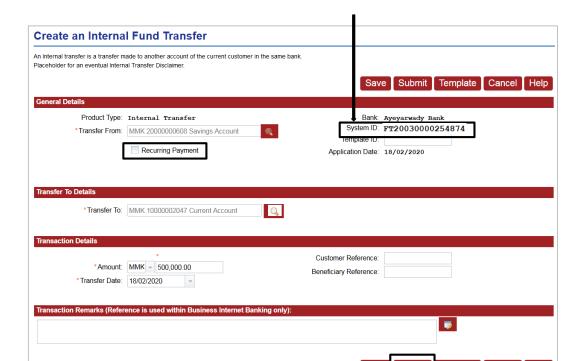


Step 3: Select "Internal Transfer"



Step 4: Fill in all the required information stated with *, and click Submit

Note: All transactions will have its unique Reference number. Reference number for Fund Transfer is FTxxxxxxxxx





Recurring Payment Checkbox (Schedule Transfer)

- Unchecked To create a one-time payment.
 - ☑ Checked To create recurring payments for a period of time.

Recurring Payment Details	Recurring Payment Details		
*Start Date:	19/02/2020		
*Frequency Mode:	Daily		
*No of Transfers:	5		

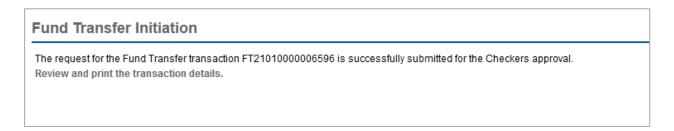
- Start Date The date to make the first transfer
- Frequency mode Daily, Weekly, Monthly, Quarterly
- No. of Transfers The frequency that the transfer is to be repeated

Save	Save as draft to be edited	Cancel	Cancel transaction without saving.
Template	Save transaction as a template for future	e use.	

Step 5: Enter authentication code from OTP device and submit.



Transaction is successfully submitted for the authorizer's approval.



To check Approving or rejecting the transaction for authorizer's approval

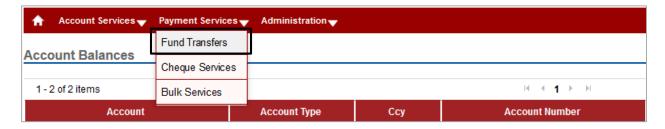
Step 6: Check "Recent Notifications" from Home page for the transaction's status after authorizer approve. Click on System ID to view the transaction detail.

Recent Notifications				
System ID	Bank Ref	Туре	Date	Status
TD20030000254892		New	06/03/2020	~
FT20030000254874	20030600256149	New	06/03/2020	✓
FT20030000254873	20030600256148	New	06/03/2020	×
FT20030000254869	20030600256144	New	06/03/2020	✓
FT20030000254859	20030600256134	New		

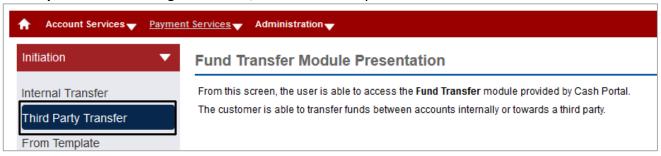
4. Transfer to other AYA account

This function allows the user to transfer fund to other AYA accounts.

- **Step 1**: Go to Payment Services.
- Step 2: Select Fund Transfers.



Step 3: From left Navigation Menu, select Third Party Transfer.



Step 4: Fill in all the required information stated with *, and click Submit

Create a Third Pa	rty Fund Transfer	,
A Third Party transfer is a transfer Placeholder for an eventual Third	r made to another customer in the same bank. Party Transfer Disclaimer.	
		Save Submit Template Cancel Help
General Details		
Product Type:	Third Party Transfer	Bank: Ayeyarwady Bank
*Transfer From:	MMK 2000000608 Savings Account	System ID: FT20030000254874 lemplate ID:
	Recurring Payment	Application Date: 18/02/2020
Transfer To Details		
* Name:	DD ★	
*Account:	MMK 10000002070	
	Pre Approved Beneficiary	
Transaction Details		
	*	Customer Reference:
*Amount: *Transfer Date:	MMK 100,000.00	Beneficiary Reference:
Transier Date.	10/02/2020	
Beneficiary Notification		
ben	Send email notification to eficiary Use default beneficiary email	
	Use alternative email:	
Transaction Remarks (Refer	ence is used within Business Internet B	5 - 51
		▼

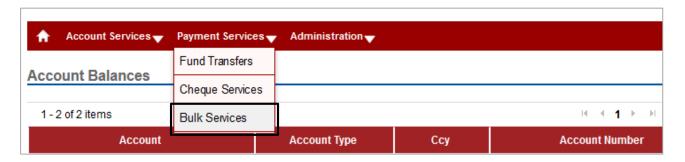
5. Bulk Transfer to other AYA Accounts

5.1 Add Single Transactions

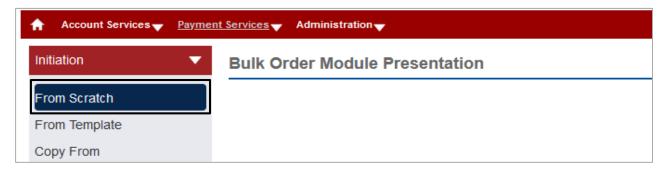
User can create payments to multiples beneficiaries via bulk creation or bulk file upload. Following payment are available for bulk service

Bulk payment to other AYA accounts

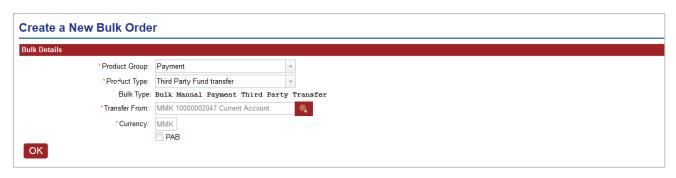
- Step 1: From top menu, go to Payment Services.
- Step 2: Select Bulk Services.



Step 3: From left Navigation Menu, select From Scratch.



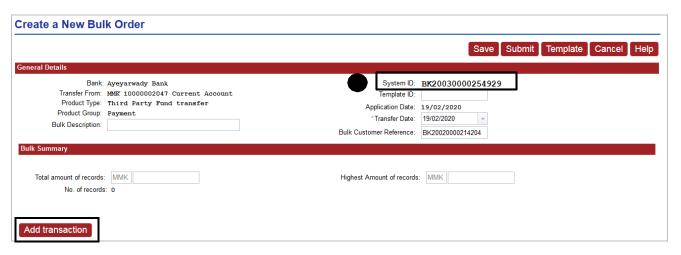
Step 4: Fill in all the required information stated with *, and click OK



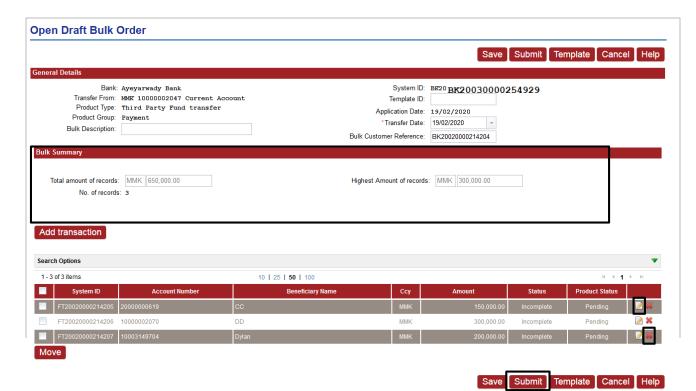
- Select Product Group
- 2. Select Product Type
- 3. Transfer from Select account to make transfer from
- 4. Currency MMK **PAB**

Unchecked – To make payment to any beneficiaries Checked – To make payment to only Pre-Approved Beneficiaries Add Transaction to Bulk A Third Party transfer is a transfer made to another customer in the same bank Placeholder for an eventual Third Party Transfer Disclaimer. Bulk Reference Id: BK20020000214204 System ID: FT20020000214205 Bank: Ayeyarwady Bank Application Date: 19/02/2020 Transfer From: MMK 10000002047 Current Account Product Type: Third Party Fund transfer Transfer To Details Q *Name: CC *Account: MMK 20000000619 Pre Approved Beneficiary Transaction Details Customer Reference: *Amount: MMK - 150,000.00 Beneficiary Reference:

Step 5: Click Add transaction to add multiple beneficiaries.



- 1. All transactions will have its unique Reference number. Reference number for Bulk transfer is BKxxxxxxxxx.
- Step 6: Fill in all the required information stated with *, and click Add to proceed,
- **Step 7:** After all bulk transactions are added, click submit to proceed.



Bulk Summary shows the total bulk amount, total number of records and highest transaction amount of the bulk.

- 5. Move To move the transaction to another bulk (new or existing)
- 6. To edit each transaction detail
- 7. From the transaction.

Step 5: Enter the authentication code from the OTP device.



Step 6: The Transaction is successfully submitted for the authorizer's approval.

Submit Bulk Order Initiation The request for the Bulk Transfer transaction BK21010000006597 is successfully submitted for the Checkers approval. Review and print the transaction details.

5.2 Upload Bulk Transactions

User can upload payments to multiples parties via bulk file upload using provided bulk template from bank. Types of bulk payment available:

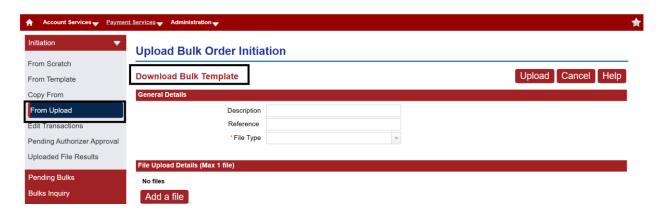
Bulk payment to other AYA accounts

Step 1: From top menu, go to Payment Services.

Step 2: Select Bulk Services

	↑ Account Services ▼	Payment Services	Administration→		
Account Balances		Fund Transfers			
		Cheque Services			
	1 - 2 of 2 items	Bulk Services			H 1 → H
	Account		Account Type	Ссу	Account Number

Step 3: From left Navigation Menu, select "From Upload".



- Step 4: Click "Download Bulk Template" and prepare file as given format.
- **Step 5:** Fill in all the required information stated with * in csv file.

А	В	С	D	E	L	R
Bulk Applicant Account No*	Bulk Currency Code*	Bulk Value Date*	Counterparty Account No*	FT Transaction Amount*	Counterparty Name*	Counterparty Currency Code*
20026561743	MMK	DD/MM/YYYY	10003146756	55	Amy	MMK

Step 6: Click Add a file

Upload Bulk Order Initiation		
		Upload Cancel Help
General Details		
	Description	
	Reference	
	*File Type Payment	
File Upload Details (Ma:	x 1 file)	
Add a file		
		Upload Cancel Help

Step 7: Input the Title and click Browse... to select the file.



Step 8: File Upload Detail is displayed after the file is added.

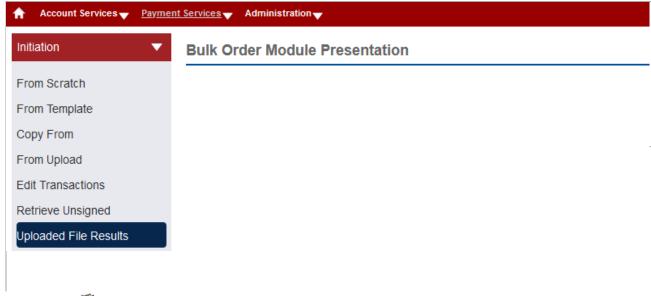


- 1. Click 📮 to download the file.
- 2.- Click to delete the file.

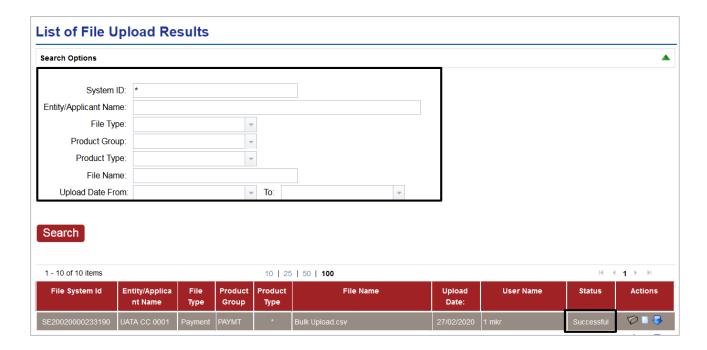
Step 9: Click Upload to upload the selected file.



Step 10: Select "Upload File Results" from left Navigation menu to check the upload status of the file.



Step 12: Click view the detail and proceed the bulk file.



All transactions will have its unique Reference number. Reference number for Bulk file upload is SExxxxxxxx



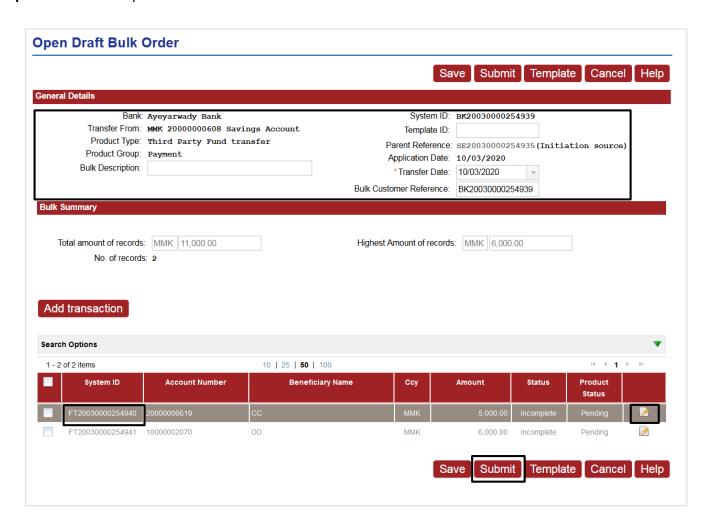
To view details of successful file upload. 😎 To view details for failed file upload.

Step 13: Click ot view the detail of the file.

All transactions will have its unique Reference number. Reference number for Bulk transaction is BKxxxxxxxxx.



Step 14: Check the uploaded transaction data and click Submit.



- 1. Bulk Summary shows the total bulk amount, total number of records and highest transaction amount within the bulk.
- 2. Each transaction in the bulk upload has its own unique reference number. Reference number for fund transfer is FTxxxxxxxxx.
- 3. If To edit the transaction.



Step 15: Enter authentication code from OTP device.

Step 16: Transaction is successfully submitted for the authorizer's approval.

Submit Bulk Order Initiation The request for the Bulk Transfer transaction BK21010000006597 is successfully submitted for the Checkers approval. Review and print the transaction details.

6. Transfer to account at other banks

6.1 Interbank Transfer

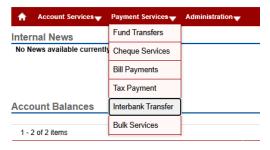
An interbank fund transfer refers to making afund transfer transaction to a bank account within the same country but in a different bank.

Transfers can only be made **between 9:30 AM to 2:30 PM** on business **days**. Transactions initiated after cut-off time will be processed on the next business day.

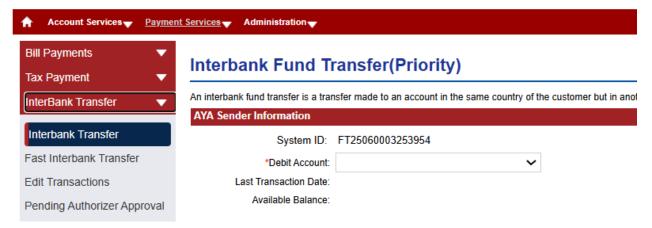
Step 1: Go to Payment Services

Step 2: Select Interbank Transfers





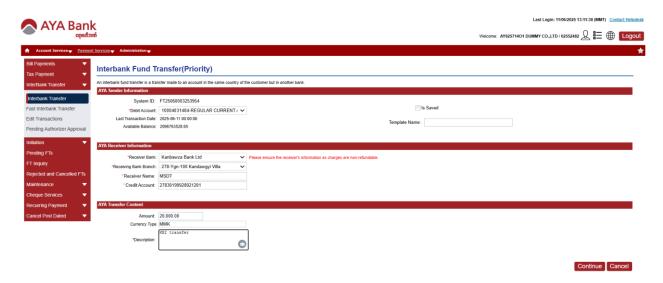




Step 3: Fill in the Required Details

- Input all mandatory fields marked with "*", including:
 - Select Debit Account Number
 - Select Receiver Bank
 - Select Receiving Bank Branch
 - o Input Receiver Name
 - o Input Credit Account
 - Input Transfer Amount
 - Input Description and click Continue

Note: Each transaction will generate a unique Reference Number (e.g., FTXXXXXXXXX).



Step 4: Review and Submit

- Review the details you've entered.
- Click "Submit" to proceed. Submit



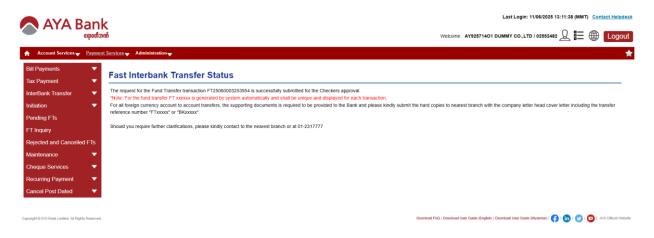
Step 5: Authenticate Transaction

• Enter the OTP (One-Time Password) from your registered token device.



Step 6: Submit for Authorization

After successful submission, the transaction will go to the authorizer for approval.



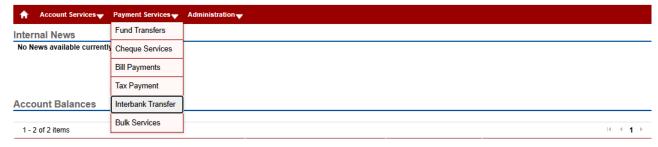
6.2 Fast Interbank Transfer

An interbank fund transfer refers to making afund transfer transaction to a bank account within the same country but in a different bank.

These transactions can typically be completed within 24 hours.

Step 1: Go to Payment Services **Step 2:** Select Interbank Transfers





Step 3 From the left navigation menu, select Fast Interbank Transfer.

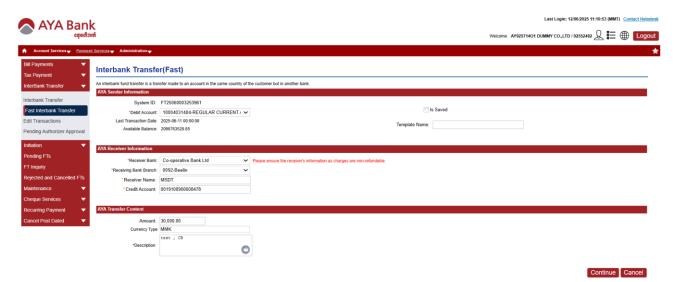




Step 4: Fill in the Required Details

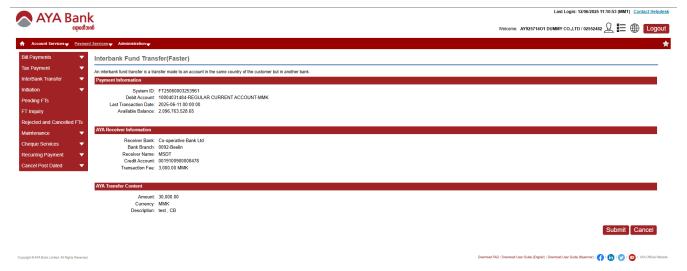
- Complete all fields marked with a red asterisk (*).
 - Select Debit Account Number
 - Select Receiver Bank
 - o Input Receiving Bank Branch
 - Input Receiver Name
 - o Input Credit Account
 - Input Amount
 - o Input Description
- Click "Continue" to proceed.

Note: Each transaction will generate a unique reference number starting with FTxxxxxxxxxx.



Step 5: Review and Submit

- Review the details you've entered.
- Click "Submit". Submit



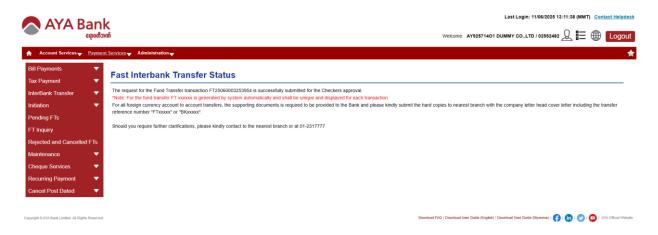
Step 6: Authenticate Transaction

• Enter the OTP (One-Time Password) from your registered token device.



Step 7: Submit for Authorization

After successful submission, the transaction will go to the authorizer for approval.

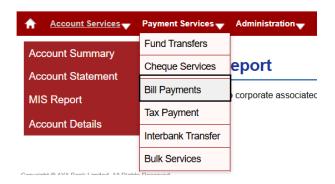


7. Bill Payment

Take advantage of online banking services to manage bill payments securely.

Step 1: Go to Payment Services.

Step 2: Select Bill payments



Step 3: Select Debit account

Step 4: Select Payment Information

Select Industry

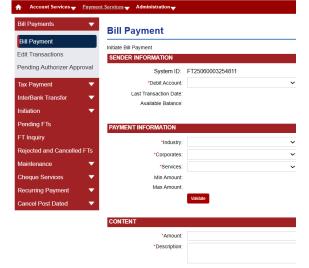
Select Corporate Name/Biller Name

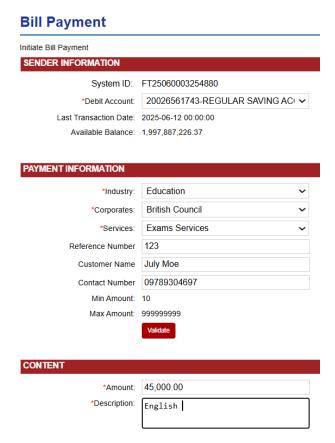
Select Services

Select/Input the information base on selected biller's requirement informations

Step 5: Click "Validate" to find the Bill Amount (e.g AYA SOMPO - input invoice number)

> Click validate then get amount automatically)





Step 6: Input the payment "Amount" (Note: if the amount is not displayed) and "Description"

Continue and check the bill payment information and fees

Bill Payment

Review Screen

SENDER INFORMATION

System ID: FT25060003254880

Debit Account: 20026561743-REGULAR SAVING ACCOUNT-MMK

Last Transaction Date: 2025-06-12 00:00:00 Available Balance: 1997887226.37 MMK

PAYMENT INFORMATION

Industry: Education Corporates: British Council Services: Exams Services

Reference Number 123 Customer Name July Moe Contact Number 09789304697

Min Amount: 10

Max Amount: 999999999

CONTENT

Amount: 45,000.00 MMK Fee Payer: Sender Fee Amount: 0.00 MMK Description: English

Step 8: Click

Submit

and request checker approval

Bill Payment

The request for the Fund Transfer transaction FT25060003254880 is successfully submitted for the Checkers approval.

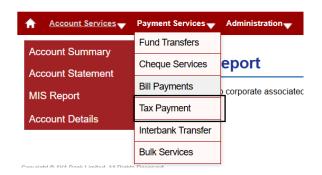
For all foreign currency account to account transfers, the supporting documents is required to be provided to the Bank and please kindly submit the hard copies to nearest branch with the company letter head cover letter including the transfer reference number "FTxxxxxx" or "BKxxxxx" or "BKxxxxx" or "BKxxxxx" or "BKxxxx" or "BKxxxxx" or "BKxxxxx" or "BKxxxxx" or "BKxxxxx" or "BKxxxx" or "BKxxxxx" or "BKxxxxxx" or "BKxxxxxx" or "BKxxxxxx" or "BKxxxxxx" or "BKxxxxxx" or "BKxxxxxx" or "BKxxxxxxx or "BKxxxxxx" or "BKxxxxxxx or "BKxxxxxxx or "BKxxxxxxx or "BKxxxxxxx or "BKxxxxxx or "BKxxxxxx or "BKxxxxxx or "BKxxxxxx or "BKxxxxxx or "BKxxxxxx or "BKxxxxx or "BKxxxxx or "BKxxxxxx or "BKxxxxx or "BKxxxxxx or "BKxxxxx or "BKxxxxx or "BKxxxxx or "BKxxxxx or "BKxxxx or "BKxxxxx or "BKxxxxx or "BKxxxxx or "BKxxxxx or "BKxxxx or "BKxxxxx or "BKxxxx or "BKxxx or "BKxxxx or "BKxxxx or "BKxxxx or "BKxxxx or "BKxxxx or "BKxxx or "BKxxxx or "BKxxxx or "BKxxxx or "BKxxx or "BKxx or "BKxxx or "BKxx or "BKxxx or "BKxxx or "BKxxx or "BKxx or "BKxx or "BKxxx or "BKxxx or "BKxxx or "BKxxx or "BKxxx or "BKxxx or "BKxx or "B

Should you require further clarifications, please kindly contact to the nearest branch or at 01-2317777

8. Tax Payment

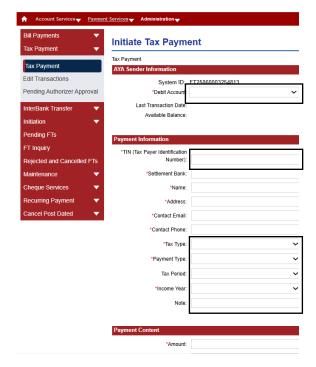
Step 1: Go to Payment Services.

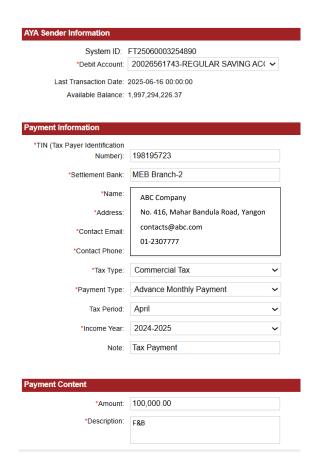
Step 2: Select Tax payments



Step 3: Select Debit Account

- Step 4: Fill in the Taxpayer ID and check the Taxpayer information
- Step 5: Select the Tax Type, Payment Type, Tax Period, Income Year, and fill in the note
- Step 6: Fill in the amount & description





Step 7: Click Continue and check the Tax payment information and fees

Initiate Tax Payment

Tax Payment Review Screen

AYA Sender Information

System ID: FT25060003254890

Debit Account: 20026561743-REGULAR SAVING ACCOUNT-MMK

Last Transaction Date: 2025-06-16 00:00:00 Available Balance: 1997294226.37

Payment Information

TIN (Tax Payer Identification

Number): 198195723 Settlement Bank: MEB Branch-2 Name: ABC Company

Address: No. 416, Mahar Bandula Road, Yangon

Contact Email: contacts@abc.com 01-2307777 Contact Phone:

Tax Type: Commercial Tax

Payment Type: Advance Monthly Payment

Tax Period: April Income Year: 2024-2025 Note: Tax Payment

Payment Content

Amount: 100,000.00 Fee: 5,000.00 Description: F&B

Step 8: Click "Submit" and request checker approval

Tax Payment

The request for the Fund Transfer transaction FT25060003254890 is successfully submitted for the Checkers approval.

*Note: For the fund transfer FT xxxxx is generated by system automatically and shall be unique and displayed for each transaction.

For all foreign currency account to account transfers, the supporting documents is required to be provided to the Bank and please kindly submit the hard copies to nearest branch with the company letter head cover letter including the transfer reference number "FTxxxxxx" or "BKxxxxx" or "BKxxxxx" or "BKxxxxx".

Should you require further clarifications, please kindly contact to the nearest branch or at 01-2317777

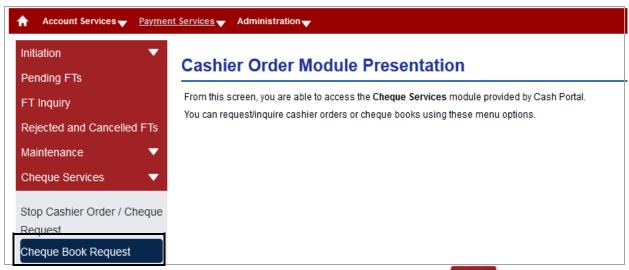
9. Request a Cheque Book

User can request a cheque book for MMK and USD current accounts from this feature.

- Step 1: Go to Payment Services.
- Step 2: Select Cheque Services.

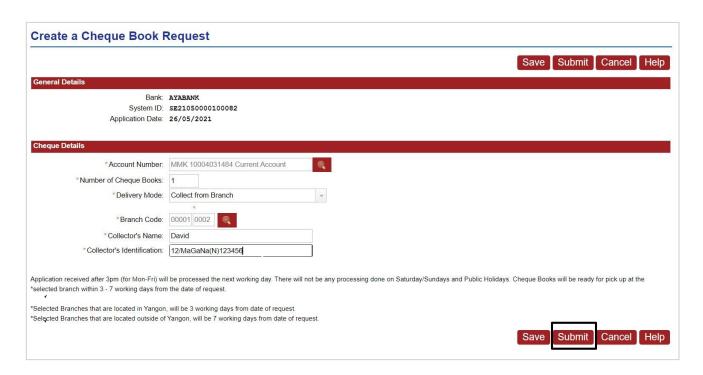


Step 3: From left Navigation Menu, select Cheque Book Request.



- Step 4: Fill in all the required information stated with *, and click Submit
 - All transactions will have its unique Reference number. Reference number for Cheque book request is SExxxxxxxxx
 - Account Number Select the account number that wants to request Cheque book.
 - Number of Cheque books Enter "1" as user can request only one Cheque book at a time.
 - Delivery Mode Select "Collect from Branch"
 - Branch Code Select the branch to collect the Cheque book
 - Collector's Name Name of the person who will collect Cheque book
 - Collector's Identification ID number of the person who will collect Cheque book.

Note: Only **one** cheque book can be requested at a time. Cheque books need to be collected from the branch



Step 5: Enter authentication code from OTP device.



Step 6: Transaction is successfully submitted for the authorizer's approval.

Submit Cheque Service Request

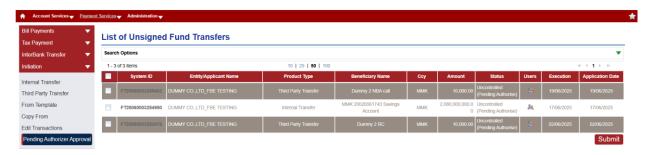
The request for the Cheque service SE2106000000179 is successfully submitted for the Checkers approval. Review and print the transaction details.

Approval

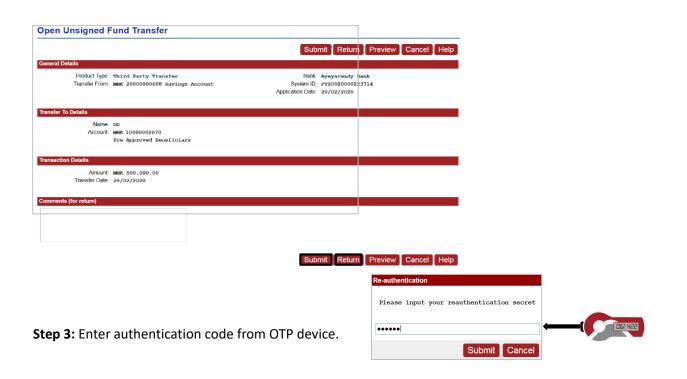
Recent transactions are displaying in the Home Page under Recent Pending Transactions.

Approving from the Home Page or pending authorize

Step 1: Go to the service and select pending authorizer approval



Step 2: View the transaction detail and click submit to proceed OR click to reject the transaction.



Step 4: Transaction is successfully submitted to the bank.

Submit Fund Transfer Initiation

Your fund transfer FT21010000013712 has been successfully released to the bank. Reiewand print the transaction details.

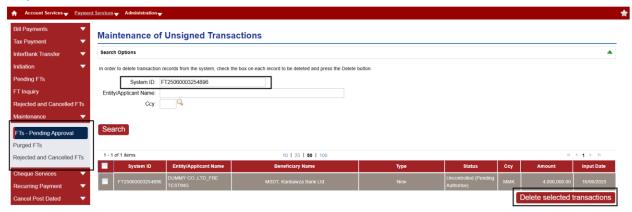
Transaction Status

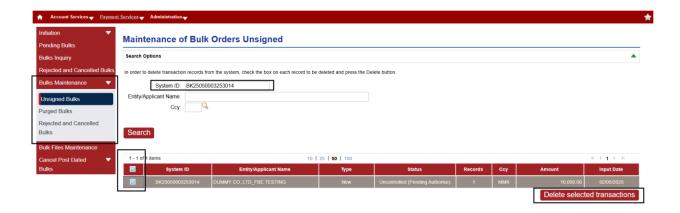
- ➤ Incomplete Draft Maker save the incomplete transaction
- Uncontrolled pending authorized Maker submitted transaction to checker and waiting approval
- > Acknowledged (New) Checker approved and transaction successful
- Acknowledged (Not Proceed) Checker approved but transaction failed (can find failed reason by viewing transaction details.)

General

How to delete transaction?

- Step 1 Go to Payment Services (or) Bulk Services
- Step 2 Select "Maintenance" from Left navigation menu
- Step 3 Find the transaction ID and select
- Step 4 Click "Delete selected transactions"





How to manage beneficiaries?

- Step 1: Go to Administration Service
- Step 2: Click Data Maintenance
- Step 3: There are two options in Data maintenance
 - 1. Single Beneficiary

Go to Beneficiary master and click "Add"



Fill the beneficiary information in *mandatory fields and submit.

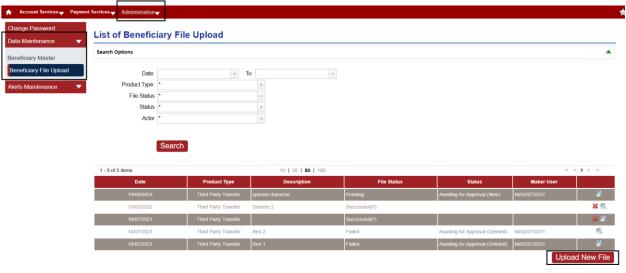


Submit New Beneficiary Master

The Beneficiary Master (May) has been successfully submitted.

2. Upload Beneficiary

Go to Beneficiary file upload and Click upload new file



Step 1 Click "Download beneficiary Template" and prepare file

В	С	D	Е	I
active_flag	counterparty_name	account_no	account_cur_code	beneficiary_id
Υ	Phu	10004105533	MMK	Phu

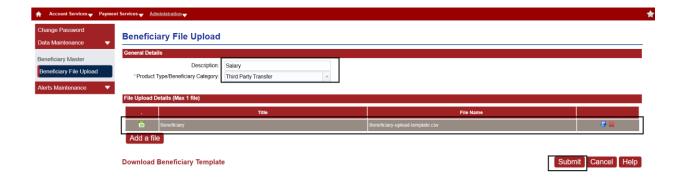
★ Account Services Paymen	Account Services Payment Services Administration		
Change Password	Beneficiary File Upload		
Data Maintenance Data Maintenance	General Details		
Beneficiary Master Beneficiary File Upload	Description: Product Type/Beneficiary Category:		
Alerts Maintenance ▼	File Upload Details (Max 1 file)		
	No tiles Add a file		
_	Download Beneficiary Template	Submit Cancel Help	

Step 2 Click "Add a file"

Step 3: Choose File, input Title and Click "Add"



Step 4: Fill the "Description" and Select *Product Type and Beneficiary Category and then Click "Submit".



Beneficiary upload is waiting checker approval

Submit Beneficiary File Upload

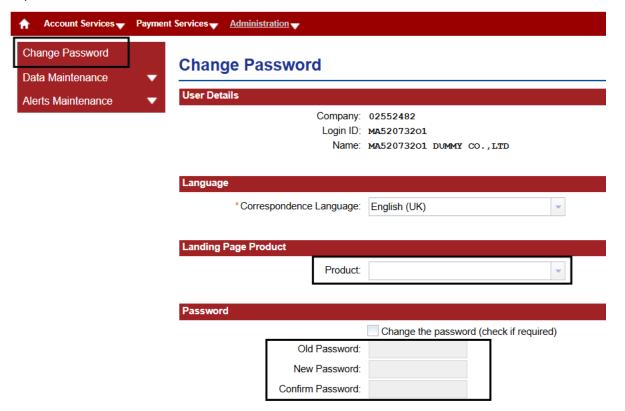
The Beneficiary File Upload (Salary) has been successfully submitted and is now pending for approval.

How to change password?

Step 1 Go to Administration Service

Step 2 Click Change password

Step 3 Click Save



How to unlock user?

Go to nearest branch or inform to RM/ Call center Require information

Company ID, User ID



How to request forget Password?

Go to nearest branch or inform to RM/Call center Require Information

Company ID, User ID, Register email.



+User Email address on application form

Symbol/Field	Description
Q	Click to open a popup window displaying the current master detail of the record.
	Click to edit the current master details of the record. (Only Draft and Incomplete (unauthorized) entries can be edited)
Template ID	Enter a template ID if a template is to be created. After entering all required details, Click the Save Template button to save the template for later use.
System ID	Unique reference number generated for every transaction performed on Corporate Internet Banking.
Ссу	The currency of the transaction.
Customer Reference	Reference information that can be input by payer for any types of transaction.
Counterparty	The Counterparty associated with the transaction.
Beneficiary Reference	Reference information that can be input by customer as a reference to Beneficiary for any transaction.
Application date	The date that the transaction is created on the Corporate Internet Banking.
Start Date	The date that users select to initiate the first payment for the Recurring Payment transaction.
PAB	The Beneficiary that is Pre-Approved and required to setup in advance. (PAB accounts require to register in advance during the Corporate Internet Banking registration.)
Pending	Pending at bank side
Bulk Transfer	To make multiple transaction in a time for payrolls and payments.
Batch	User can batch multiple same currency transaction into one.
End Date	The date that users select to end the Recurring Payment transaction.
Return	Maker can cancel the submitted transaction to not proceed further or Checker can reject the submitted transaction for disapproval.
Cancel	To cancel out the current action and exit the page